

Technology Management & Innovation Centre

### INNOVATION AND TECHNOLOGY IN THE TEXTILE SECTOR OF LAHORE 2019



economics.lahoreschool.edu.pk/tmicmain.php

#### **ADVISORY BOARD**

Dr. Shahid Amjad Chaudhry Rector: Lahore School of Economics

#### AUTHORS

Dr. Azam Amjad Chaudhry Professor & Dean, Faculty of Economics, Lahore School of Economics

Dr. Theresa Thompson Chaudhry Professor, Faculty of Economics, Lahore School of Economics

Saman Zahra Khan Research Fellow, Innovation and Technology Centre, Lahore School of Economics

Talha Saqib Research Associate, Innovation and Technology Centre, Lahore School of Economics

### INNOVATION AND TECHNOLOGY IN THE TEXTILE SECTOR OF LAHORE 2019



Technology Management & Innovation Centre ©2019 Technology Management & Innovation Centre

Lahore School of Economics All rights reserved.

First Printing January, 2020

Lahore School of Economics Intersection Main Boulevard, Phase VI, DHA, and Burki Road Lahore 53200, Pakistan www.lahoreschoolofeconomics.edu.pk Printed by Lahore School of Economics Press

#### Disclaimer

All information provided in this report is obtained from sources believed to be reliable. Lahore School do not make any representation, warranty or assurance; nor assert that information provided therein is absolutely accurate or complete and it should not be relied upon as such.

Lahore School and their staff are not responsible for any error of fact, opinion or recommendation and also for any loss, financial or otherwise, resulting from business or trade or speculation conducted, or investments made on the basis of information posted here in this report. Reading this report stipulates that you have also read this disclaimer.

# TABLE OF CONTENTS

RESULTS AT A GLANCE					
INT	RODUCTION	9			
	SAMPLE STATISTICS:	9			
1	REVIEW OF TECHNOLOGICAL INNOVATIONS	.11			
	1.1. PURCHASE OF NEW MACHINERY	. 11			
	1.2. TYPES OF ACQUIRED MACHINERY/EQUIPMENT/ SOFTWARE	. 11			
	1.3. SOURCES OF TECHNOLOGY	. 13			
	1.4. AGE OF TECHNOLOGY	. 14			
	1.5. STATE OF THE ART VS ALREADY ESTABLISHED TECHNOLOGY	. 14			
	1.6. CREATED VS BOUGHT TECHNOLOGY	. 15			
	1.7. FUTURE PLANS FOR INTRODUCING TECHNOLOGY	. 15			
2	BARRIERS TO TECHNOLOGY ADOPTIONS	16			
	2.1. FINANCIAL BARRIERS	. 16			
	2.2. RETRAINING OF EMPLOYEES	. 17			
	2.3. LACK OF INNOVATION OPPORTUNITIES	. 18			
	2.4. RESISTANCE TO CHANGE IN WORKPLACE	. 18			
3	COMPETITIVE INNOVATIONS	19			
	3.1. FREQUENCY OF DIFFERENT INNOVATIONS	. 19			
	3.2. COLLABORATIONS FOR NEW TECHNOLOGY	. 22			
	3.3. SOURCES OF INNOVATION FUNDING	. 23			
	3.4. REASONS FOR INNOVATING	. 24			
4	RESULTS OF INNOVATION	25			
	4.1. IMPACT ON REVENUES	. 25			
	4.2. IMPACT ON COST OF PRODUCTION	. 25			
	4.3. IMPACT ON THE QUALITY OF OUTPUT	. 26			
	4.4. IMPACT ON PRICES	.26			
5	IMPACT OF DIFFERENT TYPES OF INNOVATIONS ON FIRM PROFITS	27			
6	ANALYSIS OF EXPORTING FIRMS	28			
7	CONCLUSIONS	34			

### **RESULTS AT A GLANCE**

Out of 125 firms surveyed, 73% were

involved in manufacturing



Looking at the size of firms surveyed, the majority of the firms were categorized as large sized firms (50%), a significant proportion as medium sized firms (34%) and a smaller number as small sized firms (16%).

Out of 125 firms surveyed, **26%** were involved in the readymade garments sector.





#### 88%

of firms reported that they innovated i.e. purchased new machinery and/or software.



Looking sector wise, almost

**90%** of firms in both the RmG and textile sectors said that they purchased new machinery.



of firms already innovating claimed that they were planning to introduce a new technology again in the next 12 months.

57% of textile firms said that they were planning to introduce a new technology in the next 12 months.





#### **60%**

of readymade garment sector firms were not planning to innovate in the next 12

#### 81%

Of firms reported that they adopted already established machinery/software.

#### **75%**

of the innovating firms claimed to have purchased the technology/equipment from abroad.





When asked if they preferred making or buying new innovations, 81% of firms reported that preferred buying innovations. Whereas, amongst the firms who preferred making new innovations almost 80% were large-sized firms.



Looking sector-wise, 81% of readymade garment sector firms and 79% of textile sector firms preferred buying already established innovations.



In response to the question about who was responsible for introducing new technologies, about half of the firms reported that they initiated innovations themselves.



Out of the total respondents, 70% of firms were exporters.

# EXPORTER

Looking sector-wise, 76% of textile firms were exporters.





of exporting firms said exported goods were a majority of their output.

About half of the exporters exported to Europe and Asia.



4

The survey found that exporters tended to be more innovative than non-exporters. The data showed that **92%** of exporting firms were involved in innovation/technology upgradation.



When asked about the most significant driving innovation in their industry, almost half of the firms reported pressure to increase quality was one of the most significant drivers of initiating innovation.



#### **30%**

of firms said that the desire for market leadership was the second most significant factor driving innovation.



Looking sector-wise, 60% of readymade garments sector firms and 40% of textile sector firms reported that increasing quality of their products was the most significant driving factor for their specific industries.



of firms reported that they introduced a new product.



#### 80%

of firms introduced new marketing strategies.



#### **76%**

Of firms introduced new processes in their firms.



#### **73%**

of firms introduced new technology to their firms.



#### 35%

of firms introduced a new business model to their firms.



#### **55%**

of firms reported that innovation in product and 29% reported that innovation technology/equipment resulted in higher profits.



6

of firms said that innovation was aimed at improving quality of products.



#### **65%**

of firms said that their innovation was aimed at higher revenues.



Looking sector-wise, innovation led to improved quality of products for both

87% of textiles and 79% of readymade garments firms.



In our sample, when asked about the barriers faced while trying to perform technological innovations, the two greatest barriers faced by the firms were financing and lack of innovation opportunities.



of firms said that they did not have to retrain their employees in order to adopt the new technologies/software and 89%claimed to have faced no resistance from their employees when trying to introduce innovation.



In our sample, when asked about the sources of funding for innovations, 42% of firms reported that those innovations were financed by their internal resources only (equity funds). Whereas, 53% said that their innovations were financed by using their internal sources as well as taking loans from the banks, while only 4% said that their innovations were financed using internal resources and aid from the government.

### **EQUITY FINANCE**



Looking at sources of funding for innovation across sectors, most of the garments manufacturing firms used self-financing whereas, almost half of the textile manufacturing firms financed their innovation activities with the assistance of financial institutions.



8

# INTRODUCTION

Productivity growth is critical for long term economic growth. A critical component of productivity growth is innovation and this is usually a major problem in developing countries. The Innovation and Technology Centre (ITC) of the Lahore School of Economics conducted a survey of textile manufacturers in the year 2018/2019 to observe the growing trends in the field of innovation and technology upgradation in the textile sector of Lahore. The purpose of this survey was to observe the extent, quality and impact of innovation activities on the performance and profitability of the innovating firms. The survey also looked at the barriers faced by the innovating firms in this region.

The data was collected from 125 firms involved in manufacturing readymade garments and textile sector during the period from September to December 2018. The firms were also characterized in terms of exporters and non-exporters in order to see the innovative behavior of each.

Some basic information on the surveyed firms is given below:

Category	Total Firms	Small	Medium	Large
Number of firms	125	20	42	63
Exporters	87	6	29	52
Non-exporters	38	14	13	11
Textile firms	93	9	31	53
Readymade Garment firms	32	11	11	11
Innovating firms	110	17	32	61
Non-innovating firms	15	3	10	2

#### Sample Statistics:



### 1 REVIEW OF TECHNOLOGICAL INNOVATIONS

In this first section of the survey, the firms were examined to review different aspects and quality of their innovation and technology upgradation.

#### 1.1. Purchase of New Machinery

A simple measure of innovation is the purchase of machinery. Turning to the purchases of machinery by firms, it is useful to see what percentage of firms purchased new machinery:

A total of 110 firms (88%) reported that they innovated i.e. purchased new machinery and/or software. Looking sector wise, a majority of firms in both the sectors said that they purchased new machinery, and the percentage were similar across sectors.



#### 1.2. Types of Acquired Machinery/Equipment/ Software

When asked about the names of most recently acquired equipment/software, 54 firms purchased stitching machines, 25 reported to have bought carding machines, 21 bought overlock machines, 19 bought singer machines and 18 bought powerloom machines.

Figure 2: Overall, a majority of firms said that they purchased stitching machines (firms who purchased new machinery)





When asked about how often the firms innovated in different types of innovation in the last 3 years, firms reported that they innovated in the areas of product (83%), marketing (77%), process (75%), technology (63%) and business model (33%).



Looking sector-wise most machines purchased by textile manufacturing firms were Carding machines, Ring Machines and Stitching Machines.

#### Figure 2b: A majority of Garments Manufacturing Firms purchased Stitching Machines and Singer Machines



Most recently purchased machinery and/or software by readymade garments manufacturing firms?

Most machines purchased by garments manufacturing firms were stitching machines and Singer Machines.

#### 1.3. Sources of Technology

Most of the respondent firms claimed to have purchased the technology/equipment from abroad (75%).



#### 1.4. Age of Technology



The timing of innovation is also important. In our sample, more than 50% of the firms said that this innovation took place in the last 1-5 years (59%).

#### 1.5. State of the Art vs Already Established Technology

In developing countries, innovation can be adopted from other firms, from abroad or developed by firms on their own. In our sample, a significant number of firms (81%) reported that they adopted already established machinery/software.



#### 1.6. Created vs Bought Technology

When were asked if they preferred making or buying new innovations, a majority of firms (81%) reported that preferred buying innovation. Whereas, amongst the 19% firms who preferred making new innovations were almost large sized firms (80%).



Looking sector-wise, a greater percentage of both readymade garment sector firms (81%) and textile sector firms (79%) preferred buying already established innovation.

#### 1.7. Future Plans for Introducing Technology

The survey also analyzed the future innovation plans of firms. A majority of innovating firms (50%) claimed that they were planning to introduce a new technology again in the next 12 months.

Looking sector-wise, a majority of textile firms (57.61%) said that they were planning to introduce a new technology in the next 12 months. Whereas, a majority of readymade garment sector firms (60.61%) were not planning to innovate in the next 12 months.



### 2 BARRIERS TO TECHNOLOGY ADOPTIONS

The firms were asked to rate the barrier faced in the attempt to adopt new technologies, equipment and or software upgradation. These firms were particularly asked how lack of financing, lack of innovation opportunities, retraining employees and resistance to change affect their technology adoption.

The overall analysis of all these barriers revealed that lack of financing was the greatest barrier faced by firms followed by barriers faced while retraining employees to adopt to new technology. Whereas, resistance to change among employees was found to be the least barrier faced by the innovating firms.



#### 2.1. Financial Barriers

Firms facing obstacles to technology adoption tend to be less important. In our sample, when asked about the barriers faced while trying to perform technological innovations, one of the greatest barriers faced by the firms was lack of financing.

### Figure 9a: Almost 63% of surveyed firms said that they faced some level of Export

How would you rate the Financial Barriers faced while trying to perform technological innovations?(1 being No Barriers and 5 Being Major Barriers)



# Figure 9b: Relatively greater percentage of textile firms faced barriers in retraining Export

Percentage of textile and readymade garments manufacturing firms faced barriers in retraining employees while trying to perform technological innovations?



#### 2.2. Retraining of Employees

A large number of firms (79%) said that they did not have to retrain their employees in order to adopt the new technologies/software and a significant percentage of them (89%) claimed to have faced no resistance from their employees when trying to introduce innovation.

Looking sector-wise, a large number of readymade garments sector firms (92%) and textile sector firms (75%) did not have to retrain their employees to adopt the new technology.



#### 2.3. Lack of Innovation Opportunities

The second greatest barrier faced by the firms while trying to perform technological innovations was lack of innovation opportunities.



#### 2.4. Resistance to Change in Workplace

A significant percentage of them (89%) claimed to have faced no resistance from their employees when trying to introduce innovation.



# **3 COMPETITIVE INNOVATIONS**

In this section of the survey, the firms were analysed on competitive innovations as compared to their peers. In this part, the innovating firms were asked about their major areas of innovations, who was responsible for these technological development, their sources of funding to finance their innovation activities and drivers of initiating innovations.

#### 3.1. Frequency of Different Innovations

Looking sector-wise, firms in the textiles sector reported that they innovated in the areas of product (82%), process (76%), technology (73%), marketing (80%) and business model (34%). Whereas, the readymade garments sector firms reported that innovated in the areas of product (78.7%), process (72.7%), technology (36%), marketing (67%) and business model (27.27%).



When asked about how often they innovated in the area product, a highest percentage of 83% firms reported that they innovated (sometimes, often and very often) in this type of innovation.

# Figure 11b: 75% of firms said that they innovated in the area of Process at least some of the time

11b- How often your firm innovated in the area of Process over the last 3 year?



manufacturers

Figure 11b: Comparatively a greater

percentage of Textile manufacturing

firms innovated in the area of process as compared to readymade garment

When asked about how often they innovated in the area of process, a greater percentage of 75% firms reported that they innovated (sometimes, often and very often) in this type of innovation.



When asked about how often they innovated in the area of technology, 63% of firms reported that they innovated (sometimes, often and very often) in this type of innovation. Whereas looking sector-wise, a majority of textiles manufacturing firms (73%) reported that they rarely innovated in this type of innovation as compared to readymade garments manufacturing firms (36%).



When asked about how often they innovated in the area of marketing, a greater percentage of 77% firms reported that they innovated (sometimes, often and very often) in this type of innovation. Looking sector-wise, a greater percentage of 80% textile manufacturing firms said that they innovated in the area of marketing as compared to 67% of garments manufacturing firms which reported that they innovated in this area.



When asked about how often they innovated in the area of business model, the lowest percentage of 33% firms reported that they innovated (sometimes, often and very often) in this type of innovation.



When asked about how often the innovating firms innovated in the areas of product, process, technology, marketing and business model, a majority of firms innovated in the combination of 3 or 4 areas. Looking at the combinations of areas in which the majority of firms innovated, the greatest number of firms (35 firms) innovated in the combinations of product, process and technology. The second highest number of firms (34 firms) innovated in the combination of product, process, marketing and technology. Whereas the third highest number of firms (20) innovated in the combination of product, process and marketing.

#### 3.2. Collaborations for New Technology

In response to the question about who was responsible for introducing new technologies, a majority of firms reported that they initiated themselves.

### Figure 12a: More than half of firms responded that they themselves were responsible for introducing these developments

What was the source of innovation? (Overall Firms)



### Figure 12b: A greater percentage of readymade garments manufacturing firms said that their organizations themselves were responsible for introducing innovation



Looking Sector wise, a majority of readymade garments manufacturing firms (60%) reported that their organizations themselves were responsible for introducing these technological developments as compared to textiles manufacturing firms (47%).

#### 3.3. Sources of Innovation Funding

Funding of innovation can be a major issue for firms. In our sample, when asked about the sources of funding for innovations, a large proportion of firms (42%) reported that those innovations were financed by their internal resources only (equity funds). Whereas, 53% said that their innovations were financed by using their internal sources as well as taking loans from the banks, while 4% said that their innovations were financed using internal resources and aid from the government.

Looking at sources of funding for innovation across sectors, most of the garments manufacturing firms were self-financed whereas, almost half of the textile manufacturing firms financed their innovation activities with the assistance of financial institutions.

#### Figure 13: More than half firms said that they relied on the combinations of their internal sources and banks

13- What sources of funding do you rely upon for your innovation expenditure



Figure 13: A majority of readymade

garments reported that they relied upon

internal sources only. Wheras, a majority of

Internal Sources Only

#### 3.4. Reasons for Innovating

The incentives to innovate are important for firms. In our survey, when asked about the most significant driving innovation in their industry, a majority of firms (46%) reported pressure to increase quality was one of the most significant drivers of initiating innovation followed by the desire for market leadership (29%).

Internal Sources and Banks

Looking sector-wise, a large number of readymade garment sector (60%) and a large number of textile sector (40%) firms reported that increasing quality of their products was the most significant driving factor for their specific industries.



So, we can conclude that the main reason for innovation in our sample is improving quality of product. Likewise, looing sector-wise the main reason to innovate for both readymade garments manufacturing firms (60.61%) and textiles firms (40.22%) was to improve the quality of their products.

# 4 RESULTS OF INNOVATION

In this section of the survey, the innovating firms were asked about the impact of their innovation related activities on their revenues, cost of production, quality of product and prices.

#### 4.1. Impact on Revenues

It is also important to understand the impact of firm level innovation. In our survey, in response to the question asked about the impact of firm level innovations on firm's performance, 65% of the respondent firms reported that innovation led to increase in revenues.



#### 4.2. Impact on Cost of Production



#### 4.3. Impact on the Quality of Output



#### 4.4. Impact on Prices



### 5 IMPACT OF DIFFERENT TYPES OF INNOVATIONS ON FIRM PROFITS

In this section of the survey, the innovating firms were asked how different types of innovations in product, process, technology, marketing and business model had the greatest impact on their profitability.

When asked about the impact of various types of innovations on firm profits, a majority of them reported that innovation in products (55%) and innovation on technology/equipment (29%) resulted in higher profits.

Looking at the types of innovations impacting profits across sectors, the most important factor for garments manufacturing firms was product, whereas, for the textile manufacturing firms, product and technology contributed most to their firm's profits.

#### Figure 16: Innovation in product resulted in profits for a greater percentage of readymade garments firms as compared to textiles firms

Most important innovating factors for firms profitability (Textiles and Garments Firms)



# Figure 16: Innovation in product lead to the greatest increase in profitability in more than half of responding firms

Of the innovating firms, the type of innovation that had greatest Impact on Profitability?



### 6 ANALYSIS OF EXPORTING FIRMS

In the last section of the report, a detailed analysis was done on innovation and technological upgradation with respect to exporting firms.

Data analysis of exporting firms revealed that a majority of exporting firms were large sized, textile firms and were exporting a majority of their output abroad. Another interesting result is that most of the exporting firms said that they purchased new machinery/equipment from abroad during the last 1-5 years and the majority of this technology was already established. Major barriers faced by these innovating exporting firms were financial barriers followed by retraining employees. A majority of these firms said that the major source of funding for their innovations related activities was utilizing their own internal resources (Equity). Also, a majority of these firms were found to be engaging in product and marketing innovations and these innovation related activities had the greatest impact on their revenues.







Figure 22: More than 40% of exporting firms said that they were exporting 81%-100% of their output abroad



What is the percentage of your output exported?



Have you purchased any new equipment and/or software in the past 10 Years



### Figure 24: Almost 90% of exporting firms that had purchased new machinery/software did so from abroad

Where did you purchase this Technology/Equipment from? (Last 4 Innovations)



### Figure 25: A majority of exporting firms that purchased machinery/software said that they had made the purchase during the last 1-5 years



How many years ago did you purchase this Technology/Equipment (Last 4 Innovations)

### Figure 26: Almost 90% of exporting firm that bought new machinery/software bought already established machines



30







### Figure 28: One of the major barrier faced by the exporting firms while trying to perform technological innovations was Financial Barrier







#### Figure 30: For a majority of innovations, the organization itself was responsible for introducing these changes In the majority of these innovations, who was responsible for introducing these developments? 50% 40% 30% 47% 20% 30% 10% 19% 0% Your Organizations with other Other Enterprises or Your Organization itself Your Organization by Organizations or institutions 3 adapting or modifying Institutions processes originally developed by other enterprises and institutions

### Figure 31: A majority of firms relied upon their internal resources (Equity Funds) for their innovation-related expenditures



Which source of funding do you rely upon for your innovation expenditure?

### Figure: Innovation had greatest impact on improving the quality of products for exporting firms



### Figure 32: Pressure to increase quality was found to be the most significant reason for initiating innovation

Which factor is most significant for your industry as a driver of initiating innovation?



### Figure 33: A majority of exporting firms preferred buying innovations instead of developing their own

Do you prefer making or buying innovation?



# 7 CONCLUSIONS

Productivity growth is critical for long term economic growth. A critical component of productivity growth is innovation and lack of innovation is usually a major problem in developing countries. The Innovation and Technology Centre (ITC) of the Lahore School of Economics conducted a survey in 2018/2019 to observe the growing trends in innovation and technology upgradation in the textile sector of Lahore. The purpose of this survey was to observe the extent, quality and impact of innovation activities on the performance and profitability of the innovating firms. The survey also looked at the barriers faced by the innovating firms in this sector. The data was collected from 125 firms involved in manufacturing readymade garments and other textiles during the period September to December 2018. The firms were also characterized in terms of exporters and non-exporters in order to see the innovative behavior of each.

When asked about the impact of various types of innovations on firm profits, a majority of firms reported that innovation in products resulted in higher profits while less than half of firms said that innovating in technology/equipment resulted in higher profits. Looking at the types of innovations increasing profits across sectors, the most important factor for garments manufacturing firms were product innovations, whereas, for the textile manufacturing firms, product and technology innovations contributed most to their firm's profits.

The incentives to innovate are particularly important for firms. In our survey, when asked about the most significant factor driving innovation in their industry, a majority of firms reported pressure to increase the quality was one of the most significant drivers of innovation followed by the desire for market leadership. Looking sector-wise, a large number of readymade garment sector and a large number of textile sector firms reported that increasing the quality of their products was the most significant driving factor for their specific industries. So, we can conclude that the main reason for innovation in our sample was to improve the quality of product.

Analyzing the data of exporting firms revealed that a majority of exporting firms were large sized, textile firms and were exporting a majority of their output abroad. Another interesting result is that most of the exporting firms said that they purchased new machinery/equipment from abroad during the last 1-5 years and the majority of this technology was already established. Major barriers faced by these innovating exporting firms were financial barriers followed by retraining employees. A majority of these firms said that the major source of funding for their innovations related activities was utilizing their own internal resources (Equity). Also, a majority of these firms were found to be engaging in product and marketing innovations and these innovation related activities had the greatest impact on their revenues.

Overall, a majority of firms in our survey prefer buying innovations. A majority of responding firms also reported that they purchased already established machinery/equipment from abroad in the last 1-5 years and most of these innovations were financed by using their internal resources. Also, a majority of innovating firms reported that they innovated in the areas of product and the main driving factor behind their innovation was to improve the quality of their product which eventually led to higher profits. The two greatest barriers faced while trying to perform innovation were financing and lack of innovation opportunities. It can be concluded that more incentives for innovations could be given by providing more sources of funding for the innovating firms in the form of aid from the government and with the assistance of financial institutions.